SHIPSHOP

Add ShipShop to your Shopify store

Complete step-by-step guide — import your orders, download the theme file, add the checkout

Download the theme file here: https://shipshop.in/downloads/shipshop-checkout.liquid
Full online guide: https://shipshop.in/integrations/shopify

Good to know: ShipShop does not take payments through any of this. Your customers pay through Shopify's own checkout and your own payment methods; ShipShop books the shipment. Shopify does not allow a downloadable plugin file, so the download is a **theme file** that you add to your theme. The ShipShop app for Shopify is not live yet, so these manual steps are how you use ShipShop with Shopify today.

What you can do

Bring in your orders (Part 2) Import your Shopify order export into ShipShop. Pick a courier, print labels, collect COD and track parcels. (Automatic connection comes when the ShipShop Shopify app is live.)	**Add the ShipShop block (Parts 3 and 4)** A "Ship with ShipShop" button, or the ShipShop checkout page itself, anywhere in your Shopify store.

What you need

1. A ShipShop account with your KYC completed and at least one pickup address (Dashboard → Settings).
2. Admin access to your Shopify store (you can open Online Store → Themes).
3. For the theme file (Part 3): an Online Store 2.0 theme — Dawn and most themes made since 2021. On an older theme use Part 4.

Part 1 — Get your ShipShop checkout link

Both ways of adding ShipShop below use your own checkout link. It takes one minute.

1. Log in at **shipshop.in**. Click **Settings** in the left menu, then the **Checkout & payments** tab.
2. Choose **"Yes, use the ShipShop checkout page"**. Your checkout link appears. It looks like https://shipshop.in/checkout/xxxxxxxx-xxxx-xxxx-xxxx-xxxxxxxxxxxx.
3. Click **Copy** next to the link (or open **Dashboard** → **Integrations**, where the same link and the code below are ready to copy). Keep it handy.

If you ever switch the checkout page off and on again, the link **changes** — copy the new one and paste it again in Shopify.

Part 2 — Bring your Shopify orders into ShipShop (import)

The ShipShop app for Shopify is not live yet, so your store cannot be connected automatically. Until it is, you bring orders in with Shopify's own export file — about a minute each time.

1. **Export from Shopify:** in Shopify admin go to **Orders**. Tick the orders you want to ship (or none, to export all), click **Export**, choose **"CSV for Excel, Numbers, or other spreadsheet programs"** and click **Export orders**. Save the .csv file.
2. **Open the import in ShipShop:** log in at shipshop.in and go to **Orders**. Open the **In progress** tab, click **Import CSV** and choose **"Shopify order export"** at the top of the window.
3. **Upload the file:** click Choose file and pick the Shopify .csv. ShipShop groups the line items back into orders and sets COD or prepaid for you — no column matching needed. Shopify's export has no parcel weight or size: click **"Download format (Shopify columns + weight/size)"** to see the extra columns you can add.
4. **Check and import:** look at the preview, fix anything it flags (for example a phone number or pincode) and confirm. Your orders appear in **Orders** → **In progress**, ready to pick a courier and book.

> When the ShipShop Shopify app is approved and live, you will be able to connect your store from **Dashboard** → **Channels** and orders will sync automatically. Until then use this import.

Part 3 — Add the ShipShop block to your theme (download the file)

Puts a "Ship with ShipShop" button, or the ShipShop checkout page, anywhere in your store. It does not change Shopify's checkout.

1. **Download the file** from shipshop.in/downloads/shipshop-checkout.liquid (or Dashboard → Integrations → Download theme section). It is called shipshop-checkout.liquid. Open it with Notepad (Windows) or TextEdit (Mac), select everything (Ctrl+A / Cmd+A) and copy (Ctrl+C / Cmd+C).
2. In Shopify admin go to **Online Store** → **Themes**. Next to your live theme click the **three dots**, then **Edit code**.
3. In the left list find the folder **Sections** and click **Add a new section**. Name it exactly shipshop-checkout and click **Done**. Delete everything in the empty box, paste the text you copied and click **Save** (top right).
4. Go back to **Online Store** → **Themes** and click **Customize** on your live theme. At the top choose the page you want (Home page, a product page …). In the left panel click **Add section** and choose **ShipShop checkout**. If it is not in the list, your theme is older — use Part 4.
5. Paste your checkout link from Part 1 in **ShipShop checkout link**. **Show as:** "Button" opens your ShipShop checkout page; "Embedded checkout page" shows it inside your store. Change the button text, colours or height if you like, then click **Save**.

Part 4 — Other ways (no theme file needed)

Use these on older themes, or if you prefer not to edit code.

Way A — a button in a Custom Liquid / Custom HTML block

Customize your theme, open a page, click **Add section** (or Add block) and choose **Custom Liquid** or **Custom HTML**. Paste this code, replace PASTE-YOUR-LINK-HERE with your checkout link, then **Save**:

```
<a href="PASTE-YOUR-LINK-HERE" target="_blank" rel="noopener"
style="display:inline-block;background:#C79A3A;color:#fff;padding:12px
22px;border-radius:8px;font-weight:600;text-decoration:none">Ship with ShipShop</a>
```

Way B — a “Ship with ShipShop” page

In Shopify admin go to **Online Store** → **Pages** → **Add page** and title it “Ship with ShipShop”. In the content box click the **<> (Show HTML)** button and paste the code below with your link. Click **Save**. Then go to **Online Store** → **Navigation** → **Main menu** → **Add menu item**, name it “Ship with ShipShop”, choose that page and **Save menu**.

```
<iframe src="PASTE-YOUR-LINK-HERE" title="ShipShop checkout" style="width:100%;min-height:900px;border:0"
loading="lazy"></iframe>
```

Way C — just a menu link

Go to **Online Store** → **Navigation** → **Main menu** → **Add menu item**. Name: Ship with ShipShop. Link: paste your checkout link. Click **Add**, then **Save menu**.

Test it

1. Open your store in a private / incognito window so you see what customers see.
2. Find the ShipShop button or page and click it — the ShipShop checkout page should open.
3. Enter a test delivery address and pincode. You should see courier options and prices.
4. Do not place a real order unless you mean to: placing an order on the ShipShop checkout page books a shipment.
5. In ShipShop open **Dashboard** → **Orders** to see anything that arrived.

If something does not work

I cannot find “ShipShop checkout” in Add section

Your theme is probably not an Online Store 2.0 theme. Use Part 4 (Way A, B or C) — they work on every theme.

The button opens a page that says “Checkout not found”

The checkout page is switched off in ShipShop, or the link changed. In ShipShop open Settings → Checkout & payments, choose “Yes, use the ShipShop checkout page”, copy the new link and paste it again.

The embedded checkout is blank or cut off

Some themes or apps block embedded pages. Use the Button option, or Way C. You can also raise the height in the section settings.

Shopify says the section has errors when I Save

Make sure you pasted the WHOLE file — from {% comment %} at the top to {% endschema %} at the bottom — and nothing else. Delete everything in the box first.

The import says it could not read the file

Use the CSV straight from Shopify → Orders → Export (CSV for Excel, Numbers, or other spreadsheet programs) without editing the column names, and choose “Shopify order export” in the ShipShop Import window.

Will ShipShop take my customers’ payments?

No. Shopify’s own checkout takes the payment. ShipShop only books the shipment.

> Still stuck? Open **Support** in your ShipShop dashboard, or write to **support@shipshop.in** / call **1800 890 2334**.