SHIPSHOP

Add ShipShop to your website

A step-by-step guide for WordPress / WooCommerce and Shopify stores

> **Good to know:** ShipShop books your shipments. It takes **no payments** through the plugin or the Shopify block. Your customers pay through your own store's payment methods.

What you can add

WordPress / WooCommerce	Shopify
A plugin you download and install. • Live courier rates at checkout • "Check delivery" pincode box on products • Parcel tracking page • Your ShipShop checkout page inside your site • "Book with ShipShop" button on each order	A theme file you download and add to your theme. • "Ship with ShipShop" button anywhere in your store, or • The ShipShop checkout page embedded in a page (Shopify does not allow a downloadable plugin file, so this is a theme file. The ShipShop app for Shopify is not live yet, so this file is how you use ShipShop with Shopify today.)

Step 1 — Get your checkout link (WordPress and Shopify)

1. Log in at **shipshop.in** and open **Settings** → **Checkout & payments**.
2. Choose **"Yes, use the ShipShop checkout page"**.
3. Your checkout link appears. It looks like https://shipshop.in/checkout/xxxxxxxx-xxxx-xxxx-xxxx-xxxxxxxxxxxx. Click **Copy**.

> You can find the same link, and all the downloads below, under **Dashboard** → **Integrations**. Before you start, make sure your KYC is complete and you have at least one pickup address.

Option A — WordPress / WooCommerce

Needs WordPress 5.8 or newer and PHP 7.4 or newer. WooCommerce 6 or newer is needed for the store features (rates, pincode box, booking).

1. In ShipShop open **Dashboard** → **Integrations** and click **Download plugin (.zip)**. Do not unzip it.
2. In WordPress go to **Plugins** → **Add New** → **Upload Plugin**. Choose the zip, click **Install Now**, then **Activate**.
3. Go to **Settings** → **ShipShop**. Paste your checkout link, click **Save**, then click **Test connection**. You should see *"Connected to ShipShop as …"*.
4. For live courier rates at checkout: **WooCommerce** → **Settings** → **Shipping**, open a shipping zone, click **Add shipping method** and choose **ShipShop live rates**. Pick "Only the cheapest courier" or "Let the customer choose".
5. Product pages now show a **Check delivery** pincode box automatically. (Switch it off in Settings → ShipShop if you don't want it.)
6. Add these shortcodes to any page or post as needed:

[shipshop_track]	A tracking form where customers enter their tracking number.
[shipshop_rates]	A pincode and weight shipping-cost checker.
[shipshop_checkout]	Shows your ShipShop checkout page inside your site.

7. **To book a parcel:** open a WooCommerce order and click **Book with ShipShop** in the ShipShop box. You confirm first; nothing is booked automatically. The shipping charge is taken from your ShipShop wallet and the tracking number is saved on the order.

> Cash-on-delivery orders are booked as COD for the order total. Every other order is booked as prepaid (already paid on your store).

Option B — Shopify

Works with Online Store 2.0 themes (Dawn and most themes made since 2021).

1. In ShipShop open **Dashboard** → **Integrations** and click **Download theme section (.liquid)**. Open the file in Notepad (or any text editor), select everything and copy it.
2. In Shopify admin go to **Online Store** → **Themes**. Click the **three-dots** button next to your live theme, then **Edit code**.
3. Under **Sections** click **Add a new section** and name it shipshop-checkout. Paste the copied text over everything in the box and click **Save**.
4. Go to **Online Store** → **Themes** → **Customize**. Open the page where you want it, click **Add section** and choose **ShipShop checkout**.
5. Paste your checkout link in the section settings. Choose **Button** or **Embedded checkout page**, adjust the text and colours, then **Save**.

> On an older theme the section may not appear. Use the **“Ship with ShipShop” button code** from the Integrations page in a Custom HTML block instead. Shopify’s own checkout still takes the payment; ShipShop only books the shipment.

If something does not work

“ShipShop did not recognise the link”

Make sure “Yes, use the ShipShop checkout page” is selected in ShipShop. If you switched it off and on again, the link changed — copy the new one and paste it again.

No shipping rate shows at checkout

Add the “ShipShop live rates” method to your shipping zone, enter a 6-digit pincode at checkout, and make sure you have a pickup address and a rate card in ShipShop.

The embedded checkout page is blank

Some themes or security plugins block embedded pages. Use the “Ship with ShipShop” button instead, or ask your host to allow shipshop.in in frames.

“Book with ShipShop” shows an error

Read the message at the top of the order screen and fix what it says. If it mentions the wallet, recharge your ShipShop wallet and try again.

Shopify: the section is not in the list

Your theme must be an Online Store 2.0 theme. On an older theme use the button code in a Custom HTML block.

> Still stuck? Open **Support** in your ShipShop dashboard, or write to **support@shipshop.in** / call **1800 890 2334**.